

# sky software

*Expanding Horizons*



## Sky Horizon<sup>®</sup> Restaurant Management



### Introduction

**Sky Horizon<sup>®</sup>** Restaurant Management system is a comprehensive solution that is capable of catering to the most complicated requirements of a whole range of modern restaurants through its modular design.

At the heart of the system stands the Point of Sale (POS) Management system with its scalable design aiming to serve the smallest outlets as well as the largest multi-outlet dine-in restaurants.

On top of the Point of Sale Management System, we offer a range of modules allowing a vertical growth, thus meeting the needs and expectations of even the most complex environments.

### Core Modules

- Point of Sale
- Reservations and Waiting Lists
- Delivery Management
- Mobile Order Taking
- Live Kitchen Order Monitoring
- Property Management, Back Office, and Materials Control Interfaces
- Reports & Charts

### Features at a Glance

- Suitable for dine in, reservations, fast food, delivery, retail, and mobile business operations
- Bilingual Graphical User Interface (GUI): English and Arabic
- Customizable GUI elements such as screen width, panel ratios, menu command buttons, and button labels
- The ability to define a system dictionary that replaces specific terms with your own all over the system
- Optimized performance and intelligent client-server communication scheme
- Compact and efficient Touch Screen design
- Flexible reporting engine that helps you analyze your sales data accurately
- Full Control over user menu and transaction rights
- Live and detailed user action and audit logs with timestamps
- Discount and tax management
- Loyalty program interfaces with ReserveOut and e-Points

## Point of Sale

- Optimized Touch-screen GUI Design for Faster Operation
- Multiple Outlets, Restaurants, and Shops
- Multiple Menus
- Unlimited Number of Dine In Tables
- Unlimited Number of Checks per Dine In Table
- User-friendly Menu, Check, and Kitchen Order Layouts
- Multiple Order Printers per Item and per Station
- Multiple Food and Beverage Serving Periods
- Unlimited Menu Items & Payment Methods
- Table and Cashier Transfer
- Check Splitting, sharing and Merging Options
- Table Covers Handling
- Modifiers, Mixers, and Chef Messages
- Unlimited Cashiers and Captains
- Donations and Tips Handling
- Flexible Discount Capabilities
- Flexible Service Charge Handling
- Daily Night Closure
- Daily Shift Closure
- Barcode Scanning
- Advanced Tax Handling per Outlet or Sales Item
- Cash Drawers
- City Ledger Payments Handling
- Multi-currency Exchange Rates
- Management Staff Checks
- Departments and Jobs
- Daily Revenues Interface with PMS and Back Office Systems

## Reservations & Waiting Lists

- User-friendly and Flexible Outlet Plan Designer
- Easy Table Seat Assignment and Check-ins
- Advanced Reservation Searching Features

## Delivery Management

- Customer Profile Management and Customer History
- Multiple Shipping Addresses for Each Customer
- Take Away Orders

## Mobile Order Taking

- One-click Table Selection, Item Browsing, and Order Firing
- User-friendly GUI with Optimized Client-server Communication
- Item Modifiers and Mixers

## Live Kitchen Order Monitoring

- Centralized Order Management with Multiple Display Monitors
- Courses Management, Order Firing, and Kitchen Alerts
- Course Preparation Time Tracking
- Captain Real-time Feedback

## Reports & Charts

- **Daily Reports:** Daily Revenues and Sales, Closed Checks, Cancelled Checks, Payments, Cashier, and Discount Reports
- **Periodic Reports:** Consolidated Management Reports and Outlet Statistics in both; summarized and detailed layouts
- **Reservation Reports:** Waiting List, No-show, and Cancelled Reservation Reports
- **Delivery Reports:** Top Spenders, Customer Complaints, and Rush Hour Reports
- **Security Reports:** User Actions and User Rights
- **Setup Reports:** Menus and Items

## Advanced Technical Specifications

- **Operating System (Desktop Client):** Microsoft Windows 7 Enterprise or later
- **Operating System (Server):** Microsoft Windows Server 2012 R2 (64-bit)
- **Mobile Platforms:** iPhone, iPad, BlackBerry, Android, and Windows Phone 7
- **CPU Architecture:** 32-bit and 64-bit Platforms
- **Database Engine:** Microsoft SQL Server 2012 (64-bit) Standard or Enterprise Edition with Service Pack 2 installed
- **Deployment:** Microsoft .NET Framework 4.5
- **Maintenance:** Automatic Backups to either Local Storage or to External Media
- **Integrity:** On-demand Database Optimizer and Integrity Check Ups
- **Administration:** User-friendly Administrative Panel with Activity Monitor
- **PCI:** Implements the Payment Card Industry Data Security Standard (PCI DSS)
- **Reporting Engine:** Exportable Reports to PDF, HTML, DOC, XLS, JPEG, and PNG file formats
- **Localization:** Provides a localized forms and reports in non-English languages such as Arabic

## Testimonials

” **Horizon** Restaurant Management System is very user-friendly, powerful and easier than any other system I have used.

It helped us to increase our service performance for our customers with its excellent specifications and its statistical reports.

**Carlos R. Tomaleh**

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