

# sky software

Expanding Horizons



## Sky Horizon<sup>®</sup> Telephone Management System

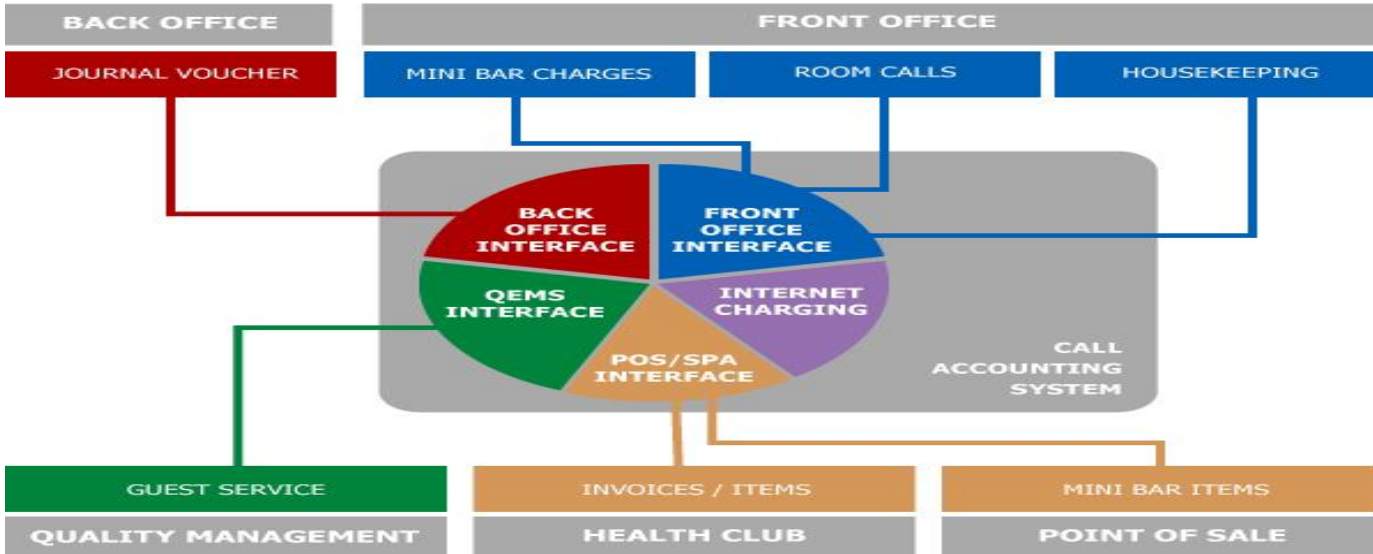


### Introduction

**Sky Horizon<sup>®</sup>** Telephone Management system is a dedicated call accounting, logging, and interface system aiming to facilitate the management control over hotel telephone revenue and cost.

The system is operational over a wide range of telephone PABXs (Private Access Board Exchange) with interface to different PMS systems worldwide, the system is also distinguished with its advanced interfaces with voicemail systems.

### The Big Picture



## Call Accounting

- Multi-carrier system
- Fixed charging mode based on the cost
- Variable charging mode based on the duration
- Complied with time duration charges and meter pulsing
- Internet extension-based pricing
- ISDN charging
- Trunk-based pricing
- Multiple extension types
- Online receipt for pay phones
- Online mini bar postings
- User-defined charge profiles
- Full online data archiving
- House phone billing
- Operator activity logging

## Discount Handling

- Multi-discount system
- Public holidays discounts
- Night and happy hour discounts
- Discount packages based on region, destination, and extension
- Discount bands during the same day on destination level

## Connectivity

- Unlimited number of PABX configurations including Nortel, Ericsson, Alcatel, Avaya, Mitel, and Panasonic
- Serial interface
- TCP/IP interface
- Bidirectional interface

## Night Audit

- Ability to perform manual night audit at specific times
- Automatic night audit
- Front office synchronization
- Special night audit report

## Integration

- Back office journal voucher (Sky eLight, Fidelio, and Sun)
- Front office room calls (Sky eLight, Fidelio 6/7, HIS, and Brilliant)
- Mini bar charges
- Guest service calls
- Housekeeping status
- Internet charging interface
- Point of Sales
- Health club interface

## Security Users & Groups

- Menu rights
- Transactional permissions
- Permissions on call-level
- Permissions inheritance

## Advanced Reporting System

- Built-in set of general and transactional reports including daily, monthly, and yearly statistical reports based on extension, department, duration, destination, and time-slot of the day
- Customized report filters
- Ability to pre-define and save report filters for each user
- Ability to export the reports to Microsoft Excel and Word formats

## Technical Specifications

- ⚙️ **Operating System (Client):** Microsoft Windows 7 Enterprise or later
- ⚙️ **Operating System (Server):** Microsoft Windows Server 2012 R2 (64-bit)
- ⚙️ **CPU Architecture:** 32-bit and 64-bit Platforms
- ⚙️ **Maintenance:** Automatic Backups to either Local Storage or to External Media
- ⚙️ **Integrity:** On-demand Database Optimizer and Integrity Check Ups
- ⚙️ **Administration:** User-friendly Administrative and Setup Tools
- ⚙️ **Reporting Engine:** Exportable Reports to DOC and XLS file format

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